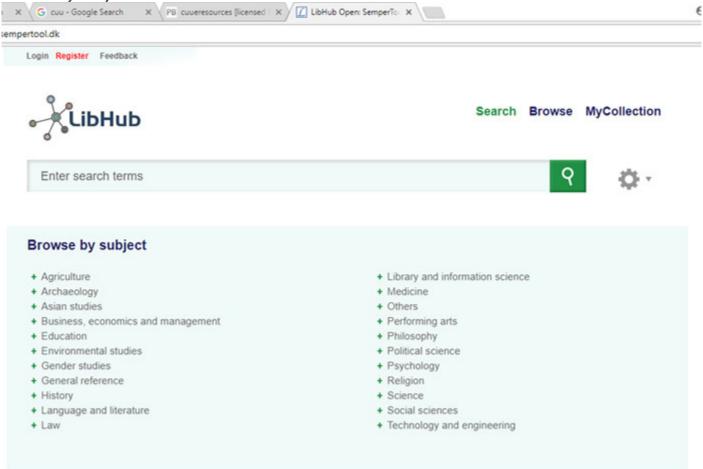
## LIBHUB (LIBRARY DISCOVERY TOOL)

It is an online workspace for researchers and students that provide a single interface to search all the databases the Library subscribes to. It covers all the journals, articles, e-books, and databases paid for through INASP/PERI arrangements and open access resources for the academic community. **The users can save and customize their results for future reference purposes.** 

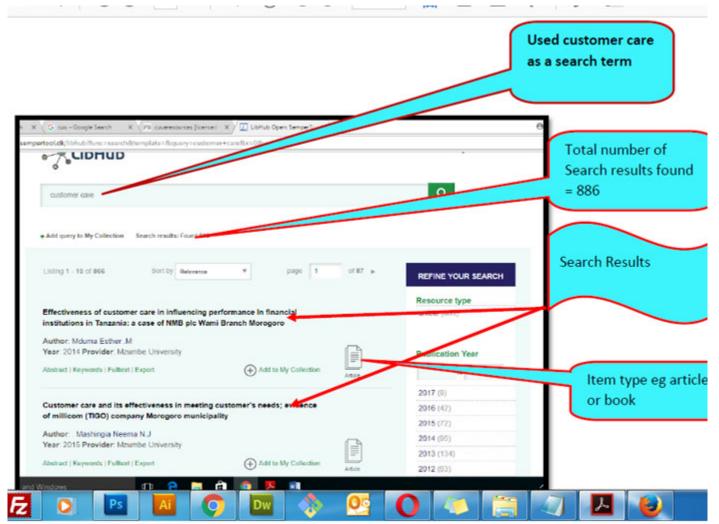
Accessing Libhub (Library Discovery tool)

- Click on a web browser on your machine.
- Enter the following url http://libhub.sempertool.dk/ in the address bar.
- The page below will be displayed. Enter your search term here and click search Or Browse by subject.

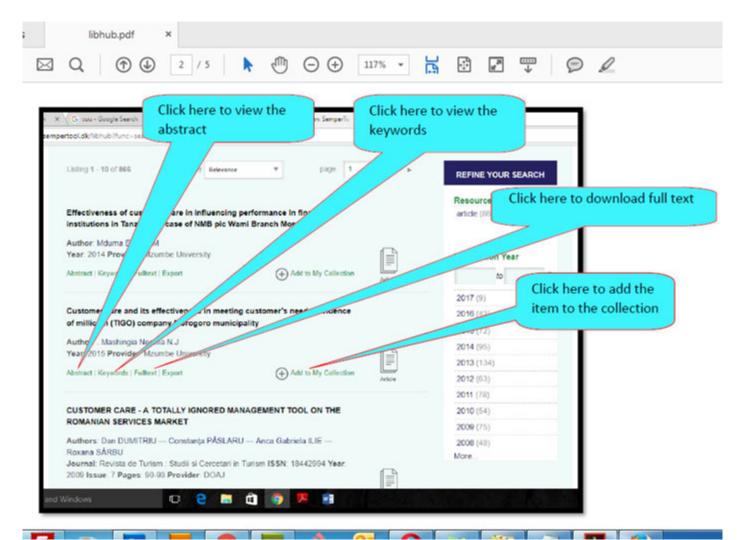




Results of the basic search for customer care as a search term

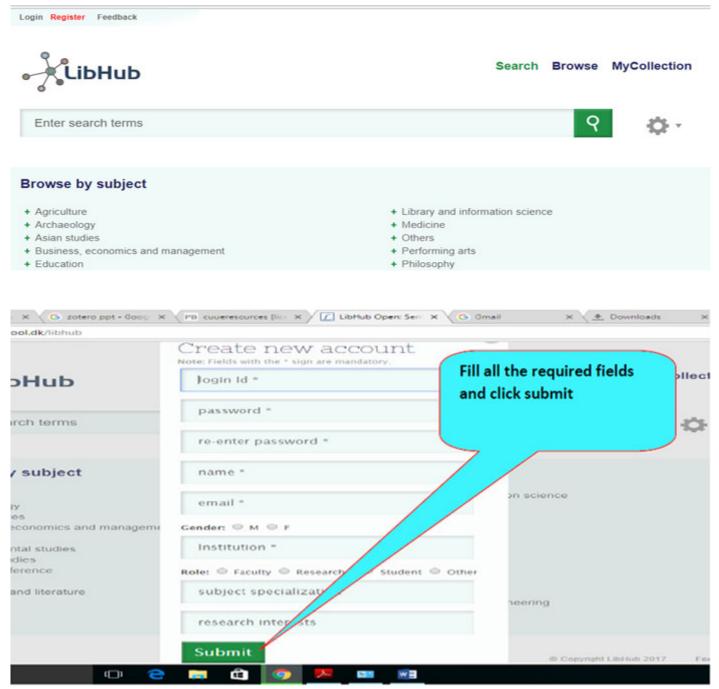


Book details of the selected customer care title

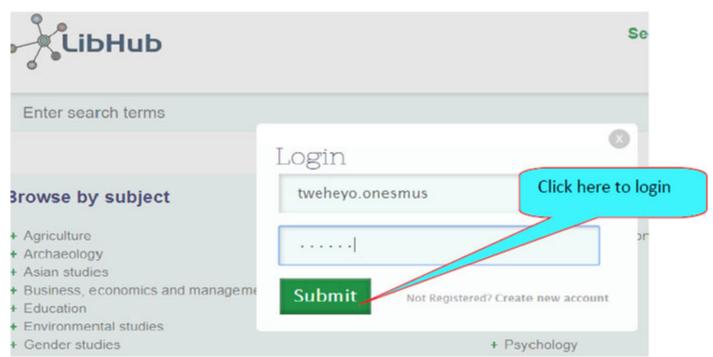


Creating an account and managing your search results (optional)

Register with Libhub to keep and manage the searched results well for quick access in the created collection.



Log in to the created Account and search for the needed information



Add the results to the collection/ save the relevant results to the folder

| Author: Mduma Esther .M<br>Year: 2014 Provider: Mzumbe University                                 |                           |         | Publication Year        |
|---|---------------------------|---------|-------------------------|
| Abstract   Keywords   Fulltext   Export   | Add to My Collection      | Artele  | to O                    |
| Customer care and its effectiveness in meeting c<br>of millicom (TIGO) company Morogoro municipal |                           |         | k here to add it to the |
| Author Mashingia Neema N.J  |                           | fold    | ler                     |
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| Abstract   Keywords   Fulltext   Export   | (+) Add to My Collection  |         | 2013 (134)              |
|   | U. and a state            | Article | 2012 (63)               |
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| CUSTOMER CARE - A TOTALLY IGNORED MANA  | GEMENT TOOL ON THE        |         | 2010 (54)               |
| ROMANIAN SERVICES MARKET  |                           |         | 2009 (75)               |
| Authors: Dan DUMITRIU — Constanța PÂSLARU –<br>Roxana SÂRBU                                       | - Anca Gabriela ILIE      |         | 2008 (48)<br>More       |
| Journal: Revista de Turism : Studii si Cercetari in Tu  | rism ISSN: 18442994 Year: |         | more                    |
| 2009 Issue: 7 Pages: 90-93 Provider: DOAJ   |                           |         |                         |
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Viewing my collection/saved resources

|   |                 |           |        | Click here to view th<br>saved resources |
|---|-----------------|-----------|--------|--|
| "җ <sup>°</sup> LibHub  |                 | Search    | Brows  | e MyCollection                           |
| Enter search terms  |                 |           |        | 9 -0                                     |
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| Main collection (Currently the active extraction)   |                 | /         | 0      | Create new collection                    |
| Saved queries   |                 | Edit Qu   | urie a | Engoet actucled<br>records               |
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| An Assessment Of Factors Affecting Quality Customer Care Services<br>In Tolkom Kenya.   | Saved resources |           |        |  |
| Care Management and Wound Care: The Expanding Role of the<br>Care Manager in the New Millennium and Opportunities for<br>Collaboration and Innovation | article         | 1         | 0      |  |
| The impact of oustomer relationship management on performance of<br>banks in Tanzania: a case of Exim bank (t) 8d                                     | anticle         | /         | 0      |  |
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